

## The planned work of the Safeguarding Office for the period of the Coronavirus.

**19 March 2020**

The safeguarding service for the Diocese of Down and Connor remains **open**, however the staff will be working remotely from home due to the Coronavirus.

**If you are concerned about the welfare of a child or young person** within the Diocese of Down and Connor, please contact your **local Children's Social Services Office**:

During normal working hours (Mon-Fri: 9.00am-5.00pm)

Contact details are as follows:

- **Belfast HSC Trust:** Tel: 028 9050 7000
- **South Eastern HSC Trust:** Tel: 0300 1000 300
- **Northern HSC Trust:** Tel: 0300 1234 333
- **Southern HSC Trust:** Tel: 0800 7837 745 / Freephone: 028 3741 5285

Outside normal working hours (Friday 5.00pm – Monday 9.00am, including Bank holidays):

- **Regional Emergency Social Work Service:** Tel: 028 9504 9999  
E-mail: [resws1@belfasttrust.hscni.net](mailto:resws1@belfasttrust.hscni.net)

### **Police Service of Northern Ireland (PSNI)**

- 101 - the non-emergency number.

Opening times are:

- Monday to Friday (8.00am – 5.00pm);
- Saturday and Sunday (9.00am – 5.00pm).
- If a child/young person is an immediate risk dial the police emergency number 999.

**If you are concerned about the welfare of an Adult** within the Diocese of Down and Connor, please contact your local Adult Safeguarding Social Services Gateway Team:

(Mon-Fri: 9.00am-5.00pm) during normal working hours.

Contact details are as follows:

- **Belfast HSC Trust:** Tel: 028 95041744
- **South Eastern HSC Trust:** Tel: 028 92501227
- **Northern HSC Trust:** Tel: 028 94413659
- **Southern HSC Trust:** Tel: 028 37564423

Outside normal working hours (Friday 5.00pm – Monday 9.00am, including Bank Holidays):

- **Regional Emergency Social Work Service:** Tel: 028 9504 9999  
E-mail: [resws1@belfasttrust.hscni.net](mailto:resws1@belfasttrust.hscni.net)

If you wish to speak to the Diocesan Designated Liaison Person (DLP) please contact the following emergency telephone number **07534992124** or if you wish to email the DLP you can do so at the following e mail address:

[Office@soddc.org](mailto:Office@soddc.org)

In these exceptional circumstances the staff at the safeguarding office will make every effort to address any other matters relating to the work of the safeguarding office.

**If you have a training query** or want clarification regarding the work of PSC's (Parish safeguarding committees) please contact Susan Gordon by emailing her at [susan.gordon@soddc.org](mailto:susan.gordon@soddc.org)

For all other matters you can contact:

- 1: Barbara McDermott at [barbara.mcdermot@soddc.org](mailto:barbara.mcdermot@soddc.org)
- 2: Philip O'Hara at [philip.ohara@soddc.org](mailto:philip.ohara@soddc.org)
- 3: Margaret Burke at [margaret.burke@soddc.org](mailto:margaret.burke@soddc.org)
- 4: Marion Adams (safeguarding secretary) at [marion.adams@soddc.org](mailto:marion.adams@soddc.org)

If you have experienced Institutional/Clerical/Religious abuse and need Counselling/Support, please contact **Towards Healing**

**Towards Healing** is a free, confidential helpline and counselling referral service, which is a Catholic Church response to abuse by clergy and religious.

**Freephone** from the Republic of Ireland 1800 303416; from Northern Ireland and Britain 0800 0963315.

Monday – Thursday: 11am – 8pm

Friday 11am – 6pm.

[Towards Healing Information Leaflet](#)

If you have experienced abuse by Catholic Church personnel in Ireland and need Counselling/Support, please contact **Towards Peace**

**Towards Peace** offers Spiritual support for survivors of abuse by Catholic Church personnel in Ireland

Mrs Una Allen, Director

Mrs Colleen Brown, Administration and Development Coordinator

Tel: + 353 (0) 1 5053028

Mobile: + 353 (0) 86 7710533

Monday – Thursday: 10am – 5pm

Email: [towardspeace@iecon.ie](mailto:towardspeace@iecon.ie)

Website: [www.towardspeace.ie](http://www.towardspeace.ie)

[Towards Peace Information Leaflet](#)

Stay safe everyone, we are all in this together,

**Marion Adams. [on behalf of everyone in the Safeguarding office].**

**Down and Connor Safeguarding Office**

**120 Cliftonville Road**

**Belfast**

**BT14 6LA**

**Tel: 028 9049 2798**

**Email: [office@soddc.org](mailto:office@soddc.org)**

**Web: [www.downandconnorsafeguarding.com](http://www.downandconnorsafeguarding.com)**